

AIR CHARTER SERVICE

'Delivering service beyond expectations'

Ever since our inception, our goal has remained the same: to become the world's largest aircraft charter company. We've always invested in finding and nurturing the most talented people in the industry, to offer you the best possible service. We give expert advice on choosing the right aircraft, arranging all of the finer details and offering support all the way through the flight - we will take care of everything.

As our business has evolved, so has our approach: we're constantly developing new technologies to keep pace with changing markets and demands, so we can find the best solution for you as quickly and efficiently as possible.

I hope that you find this insight into what we do interesting, and we look forward to being of service to you in the future.



Justin Bowman
Chief Executive Officer





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AN INTRODUCTION TO THE WORLD OF PRIVATE CHARTER

Travelling by private aircraft offers many advantages, from greater flexibility and comfort on board, to avoiding check-in queues and lengthy security checks. Unlike commercial airline flights, private charters aren't bound by strict timetables or destinations, meaning that aircraft fly to your schedule to suit your itinerary.

WHY CHOOSE AIR CHARTER SERVICE?

With thousands of airlines on the market offering hundreds of aircraft types, finding the right combination of capability, capacity, comfort, availability and price can be a complex task.

But with 30 years of experience and up-to-the-minute market knowledge, we'll make finding your ideal aircraft effortless.

Our aviation consultants will take the time to understand your unique requirements and find out what's most important to you. We'll then seek out the solution which delivers the greatest value – something we don't measure only by price.

YOUR JOURNEY WITH AIR CHARTER SERVICE

TAILORED EVERY STEP OF THE WAY

Planning and booking private travel is quick and simple with us. As soon as you make an enquiry, you'll be assigned a personal account manager who'll take care of everything from start to finish.

We'll need a few details from you to get started, but you can leave all of the searching, planning and logistics to us.

As well as helping to book the trip, your personal account manager will be on hand 24/7 for last-minute requests and even advice en route.

You'll find more details in the following pages, but here's an overview of the steps we take to make every charter a success.

 Input from you

 Air Charter Service behind the scenes

1 UNDERSTANDING YOUR REQUIREMENTS

GETTING TO KNOW YOU

As soon as you get in touch, you'll be assigned a personal account manager. They'll start by running through the key details of the trip, from routes and dates to any special requests.

Once we understand the basics, you can tell us what's most important to you, whether it's speed or comfort, flexibility or budget, or a combination of several factors.



2 FINDING THE RIGHT SOLUTION FOR YOU



PLANNING THE ROUTE

Based on where the trip is from and to, we'll find convenient local airports and landing spots for the quickest possible journey.



IDENTIFYING AIRCRAFT

Next, we'll identify the aircraft best-suited to the trip, then check availability with a range of operators around the world.



YOUR QUOTATION

We'll then send you a shortlist of options which match your unique requirements, so that you can make an informed choice. If you need further advice, your account manager will be happy to help.

4 CONFIRMATION AND THE FINER DETAILS

ITINERARY

Before the flight, we'll send you a charter itinerary with all the key journey details, including flight times, departure terminal information and contact numbers for the crew.

FINISHING TOUCHES

As the day of the trip approaches, we'll look into the finer details and make suggestions for a few bespoke finishing touches.

From meals sourced from a favourite restaurant and preferred wines or whisky to cabin customisation, we'll do all we can to make the journey extra special.



3 YOUR BOOKING

CONFIRMATION

Once you've chosen an aircraft, we'll confirm availability with the operator and secure the booking so that the operational planning process can begin.



5 THE FLIGHT



MEET AND GREET

Your account manager will be on call every step of the way, but if travellers would like some guidance on the ground, we'll arrange a meet-and-greet service on departure, arrival or both.



REAL-TIME MONITORING

Once the flight's airborne, we'll monitor the journey in real time, liaising with our partners around the world to make sure everything runs smoothly and on schedule.



QUICK REACTIONS

Whether plans change, the weather closes in or passengers are simply stuck in traffic, we'll react quickly to minimise disruption.

6 YOUR POST-FLIGHT FEEDBACK

HOW WAS THE TRIP?

After the flight, all the times and details will be reported back to you, and you'll be asked to share your feedback. This all helps us maintain our exceptionally high standards.



1 UNDERSTANDING YOUR REQUIREMENTS
GETTING TO KNOW YOU



To help us tailor your trip, it's worth thinking about a few key elements before you get in touch. Of course, if there's anything you're unsure of, your account manager will be happy to advise.

To make sure we find your ideal aircraft, we'll also discuss what's most important to you. That way, we can prioritise certain features and factors.

START POINT AND END DESTINATION

These could be anywhere from a city-centre office to a far-flung holiday home. Private aircraft can operate from a much wider range of airports and landing spots than scheduled flights, so we'll find the most convenient route.

DATES AND TIMES

If your schedule's fixed, we'll work around that, but a little flexibility can open up a wider range of aircraft options.

NUMBER OF PASSENGERS

This doesn't have to be set in stone at this stage, but we'll need an idea of how many people are travelling and how much space they'd like on board.

LUGGAGE REQUIREMENTS

Let us know whether there'll be any large or unusual luggage, or if passengers will be travelling light.

COMFORT

From three-course meals and fine Champagne to Wi-Fi and extra leg room, we'll discuss your onboard options and any special requests.

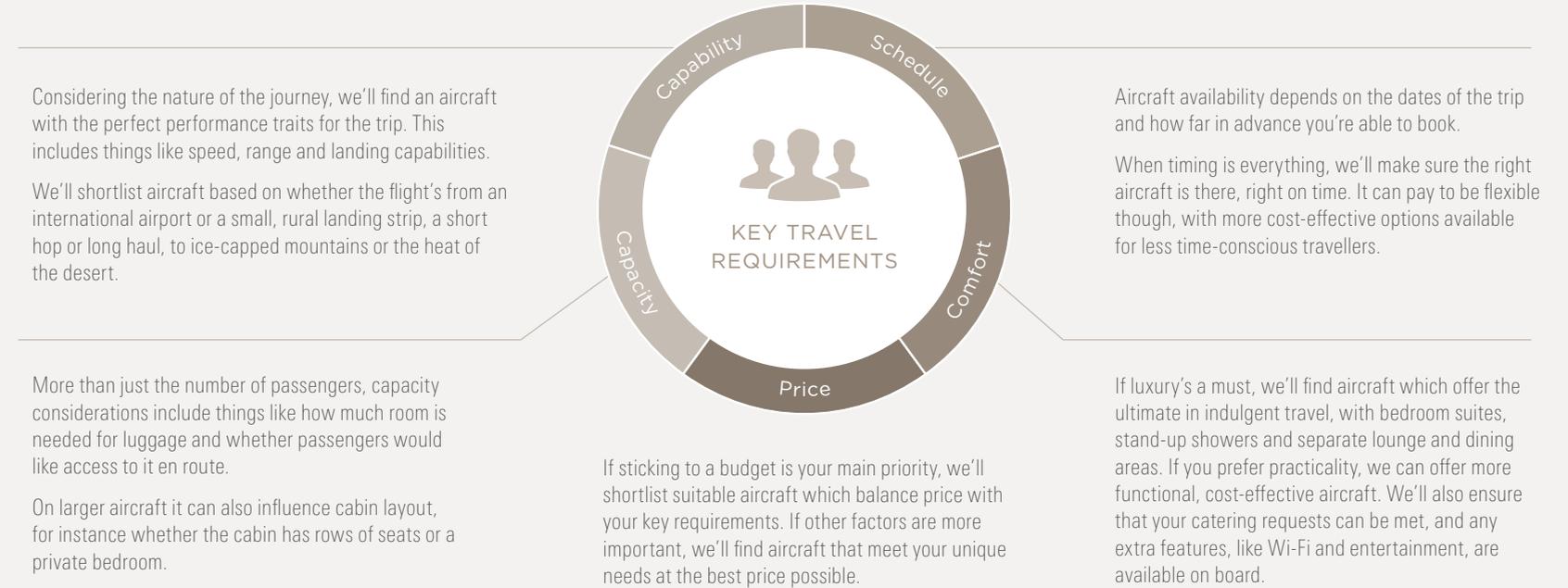
PETS

Are any four-legged friends travelling, too? If so, we'll find an aircraft to accommodate them as well.

BUDGET

If you have a particular budget in mind, let us know and we'll create a sensible shortlist of suitable aircraft. Otherwise, we can focus on your other key requirements and offer a range of options across a broader range of price brackets.

Once we know what you're looking for and where your priorities lie, we'll start tailoring our aircraft selection around five key requirements.



By taking the time now to understand your needs, we can ensure the experience meets – and exceeds – expectations.

2

FINDING THE RIGHT SOLUTION FOR YOU

To illustrate the process from start to finish, we've put together this sample booking for a family planning a week-long break.

This is just one example, but the same principles would apply whether you were booking a multi-city business trip with tight timeframes or taking the family off the beaten track on a South African safari.



EXAMPLE REQUEST

CAPABILITY

The family is planning a medium-haul trip, so needs a fast, mid-range aircraft. Landing capabilities will depend on the length of runways at airports we identify during the research phase.



COMFORT

Since they're flying medium-haul for just a week, comfort is a top priority. They'd like space to spread out and chat, play or sleep during the flight.



SCHEDULE

They'd like to get away for a week, but can be flexible within a range of dates.

PRICE

There's no flexibility on budget. They're happy to compromise on dates and airport options if it keeps the trip within their price range.

CAPACITY

The family of four is travelling with their nanny and two pet dogs, and need plenty of space for luggage, which must be accessible in flight.

Passengers



Baggage capacity



Price **££££**

To find out more about what goes on behind the scenes to find the best solution, simply lift this page.

2 FINDING THE RIGHT SOLUTION FOR YOU

PLANNING THE ROUTE



A Origin **B** Destination
 Ground transport - - - Flight path
 Airport closest to origin and destination
 Surrounding airports

ORIGIN
 There are six airports within 40 minutes of the family's home. Two can't accommodate mid-size jets and none can handle ultra-long-range heavy jets.

DESTINATION
 There are five airports within 45 minutes of their holiday villa, of which two are commercially operated and three are private.

For the quickest connection to their accommodation, we recommend the private airport which is next to a motorway. It's also open 24 hours a day, making it the most flexible option for scheduling.

IDENTIFYING AIRCRAFT WHICH MEET YOUR REQUIREMENTS

AIRCRAFT CATEGORY	AIRCRAFT CAPABILITY			
	Aircraft range	Runway length	Baggage capacity	Number of passengers
HELICOPTERS		♥		
PISTON AIRCRAFT		♥		
TURBOPROPS		♥		
VERY LIGHT JETS		♥		
LIGHT JETS AND SUPER LIGHT JETS	♥	♥		♥
MID-SIZE JETS AND SUPER MID-SIZE JETS	♥	♥	♥	♥
HEAVY JETS	♥	♥	♥	♥
ULTRA-LONG-RANGE HEAVY JETS	♥		♥	♥
EXECUTIVE AIRLINERS	♥		♥	♥

Since they're travelling medium-haul, most smaller aircraft don't have the necessary range for this trip. Baggage and passenger capacity also narrow the options, with five people taking luggage for a week.

Finally, we can rule out ultra-long-range heavy jets, as they need longer runways than any of the airports we've identified have.

A mid-size, super mid-size or heavy jet will be best for this trip.



● Mid-size jet ● Super mid-size jet ● Heavy jet

Using our integrated brokerage operating system (iBOS), the family's personal account manager searches the globe for aircraft which match their requirements. As the family will be away for a week, a layover isn't an option, so operators close to both the origin and destination are considered.

21 suitable, conveniently located aircraft are identified, and the 10 operators are contacted to check availability. Since the family has a flexible schedule, where their first choice of dates isn't available, quotes are requested for others within a specific range.

Operator and rating	A ✓✓		B ✓✓✓			C ✓✓✓	
Aircraft	1 Mid-size Hawker 800	2 Super mid-size Cessna Citation Sovereign	3 Mid-size Hawker 800	4 Super mid-size Gulfstream G280	5 Heavy Bombardier Challenger 605	6 Super mid-size Cessna Citation Sovereign	7 Super mid-size Gulfstream G280
Passengers	Up to 8	Up to 9	Up to 9	Up to 9	Up to 10	Up to 9	Up to 9
Baggage capacity	●	●	●	●	●	●	●
Comfort level	●	●	●	●	●	●	●
Price	£ \$	£££ \$\$\$	£ \$	£££ \$\$\$	£££££ \$\$\$	£££ \$\$\$	£££ \$\$\$
Operator and rating	D ✓✓✓		E ✓✓✓		F ✓✓✓		
Aircraft	8 Mid-size Embraer Legacy 500	9 Mid-size Hawker 800	10 Super mid-size Cessna Citation Sovereign	11 Super mid-size Cessna Citation Sovereign	12 Heavy Gulfstream G450	13 Mid-size Hawker 800	14 Mid-size Hawker 800
Passengers	Up to 9	Up to 8	Up to 9	Up to 9	Up to 14	Up to 8	Up to 8
Baggage capacity	●	●	●	●	●	●	●
Comfort level	●	●	●	●	●	●	●
Price	££ \$\$	££ \$\$	££££ \$\$\$	£££ \$\$\$	£££££ \$\$\$	£ \$	£ \$
Operator and rating	G ✓✓✓		H ✓✓✓	I ✓✓✓		J ✓✓✓	
Aircraft	15 Mid-size Embraer Legacy 500	16 Heavy Bombardier Challenger 605	17 Super mid-size Gulfstream G280	18 Mid-size Embraer Legacy 500	19 Heavy Gulfstream G450	20 Mid-size Hawker 800	21 Super mid-size Cessna Citation Sovereign
Passengers	Up to 9	Up to 14	Up to 9	Up to 9	Up to 14	Up to 8	Up to 9
Baggage capacity	●	●	●	●	●	●	●
Comfort level	●	●	●	●	●	●	●
Price	££ \$\$	££££ \$\$\$	£££ \$\$\$	££ \$\$\$	£££££ \$\$\$	£££ \$\$\$	££££ \$\$\$

EXAMPLE SOLUTION

SHORTLISTED AIRCRAFT

Based on the family's requirements and priorities, their account manager puts together a shortlist of the most suitable aircraft for the trip, outlining the reason why each aircraft has been selected. They'll then be on hand to discuss all the options and help make a final decision, with the aim of arranging a trip that exceeds all expectations.

3	MID-SIZE JET Hawker 800	£ \$
A fast, comfortable jet that's capable of covering the distances required, this aircraft also comes in under budget. The cabin seats up to eight in a combination of club and divan seating; however, luggage space is limited.		
11	SUPER MID-SIZE JET Cessna Citation Sovereign	£ £ £ \$ \$ \$
With a longer cabin and almost three times the luggage space of the Hawker – mostly in an inaccessible external hold – this jet also has a slightly higher cruising speed for a shorter flight time. Nine seats are arranged in club formation.		
16	HEAVY JET Bombardier Challenger 605	£ £ £ £ \$ \$ \$ \$
Although this aircraft would normally be over budget, the operator is offering a significant discount which brings it within reach. This is because they'll be flying the route to reposition the plane, with or without passengers – what we call an 'empty leg'. The stand-up cabin's light and spacious, and seats are in club and divan configuration. There's also a galley for preparing food en route and onboard entertainment to keep the kids amused. There's lots of room for luggage.		

RECOMMENDED AIRCRAFT

Combining long range and high speed with exceptional onboard comfort and lots of room for luggage, the Bombardier Challenger 605 is the ideal aircraft for the family. It would normally be out of budget, but we've managed to secure a big discount for this trip.



With a range of over 7,400 km and a top speed of 870 km/h, the Challenger 605 can quickly and easily cover the distances required. It's also capable of taking off and landing on the short runways of our chosen airports.

On board, the spacious stand-up cabin has 12 big, comfy seats, so there's plenty of room to stretch out, play with the kids or just catch up on some sleep. An onboard entertainment system and a galley for preparing hot and cold meals and drinks will help keep everyone happy en route and there's also a large, accessible baggage compartment, so the family can take everything on board.

The aircraft's available to fly them out and back on their first choice of dates. By travelling two hours later than originally planned, they can take advantage of an empty leg on the outbound journey and get a substantial discount.

This is the perfect opportunity to experience a really high-spec jet for a fraction of the normal cost.

PRIVATE AIRCRAFT AT A GLANCE



HELICOPTERS

Helicopters are highly adaptable to a wide range of individual needs, from sightseeing trips and photography operations to medical evacuations.

Their speed and ability to land at helipads, hotels and even private properties allow for excellent connections and significantly shorter total journey times.

On board, cabins carry between four and 19 passengers and range from practical seating for short hops, to well-appointed spaces for working or unwinding.



PISTON AIRCRAFT

Piston-powered aircraft perform at altitudes below 15,000 feet and require less fuel to fly the same distance as turboprop aircraft, making them more cost-effective over shorter distances. However, they are significantly slower than their turboprop equivalents.

Piston aircraft are ideal as low-cost air taxis, often to remote locations, using shorter runways where jets would be unable to land. They're best suited to short-haul charters and business trips with small passenger loads, to areas with restricted or limited jet access.



TURBOPROPS

Turboprop aircraft, although not as cost-effective as piston aircraft, are generally larger, able to carry more passengers and typically fly higher, at altitudes of up to 35,000 feet. Turboprops have lower operating costs than jets because they burn less fuel and are also able to land on shorter runways, but journey times are longer over greater distances.

Whether you're travelling to major airports, smaller provincial hubs or short and underdeveloped airstrips, the versatility of these aircraft is why thousands of individuals, companies and governments choose them as their preferred method of air travel.



VERY LIGHT JETS

Very light jets (VLJs) are a recent addition to private aviation, providing a low-cost option for ultra-short-haul journeys in quiet, modern, compact cabins. These aircraft are ideal for flights of up to two hours and seat anywhere between four and eight passengers. The lack of a toilet in some jets should be a consideration for longer trips.

VLJs have lower operating costs than conventional private jets and can operate from runways as short as 3,000 feet, making them attractive for either personal or business use or as a point-to-point air taxi.



LIGHT JETS AND SUPER LIGHT JETS

More often than not, executive trips come in under the three-hour mark, and comfortable, cost-effective light jets are one of the most commonly used categories of aircraft for such journeys.

Much more efficient than larger jets over shorter distances, light jets are a reliable and convenient method of private travel, however they don't offer the space and luxurious surroundings of larger aircraft.

Super light jets are a step up from light jets, offering longer range, higher cruise speeds, better baggage capacity and enclosed lavatories on all aircraft.



MID-SIZE JETS AND SUPER MID-SIZE JETS

Capable of tackling many of the same missions more efficiently than the larger heavy jet market, mid-size jets offer impressive range, speed and comfort, coupled with lower operating costs than their bigger counterparts. Most are able to fly for up to six hours, with some offering intercontinental ranges.

Mid-size jets commonly feature full stand-up cabins, as well as ample luggage compartments, enclosed bathrooms and tabled seating.

Super mid-size jets can cover greater distances at higher speeds, with more room for luggage and a galley for preparing snacks.



HEAVY JETS

Spacious stand-up cabins, intercontinental ranges and high passenger capacities are some of the reasons why the heavy jet category is so sought after. They're also a practical option for those travelling with lots of luggage.

Delicate interior touches, fold-out beds and dedicated dining areas allow heavy jets to cater for a larger number of passengers in impressive surroundings.

Heavy jets connect continents with ease, with cruise speeds significantly higher than smaller, lighter jets.



ULTRA-LONG RANGE HEAVY JETS

Ultra-long-range heavy jets dominate the top echelon of the air charter market. Always the flagship aircraft of their respective manufacturers, they offer exceptional speed and power capabilities, with ultra-long ranges which can connect virtually any two cities in the world.

On board, meeting spaces and private suites, well-appointed galleys, entertainment systems and state-of-the-art connectivity allow passengers to make the most of every moment in flight.



EXECUTIVE AIRLINERS

Executive airliners are well and truly in a class of their own, catering for the most eminent of clients on intercontinental routes.

With onboard conference centres, lounge areas, private bedrooms with stand-up showers and high-spec galleys, both functionality and luxury meet the most demanding of expectations.

For added privacy, executive airliners often have corridors and completely separate rooms, meaning that passengers can work or rest uninterrupted.



3

YOUR BOOKING

CONFIRMATION

Once you receive your shortlist, your account manager will be on hand if you'd like to discuss the options in more detail. When you've made your choice, they'll reconfirm availability and send you a booking request form to sign - either digitally or by hand.

The form will include all of the information you need, including aircraft details and an agreed schedule.

We'll then take payment so we can secure the aircraft, and the process of arranging slots and ground handling will begin.

Our service doesn't end there though. Your account manager will be available to answer questions and make last-minute changes, right up until the flight.



4

CONFIRMATION AND THE FINER DETAILS

ITINERARY

When everything has been confirmed, we'll send a full charter itinerary showing airport addresses, aircraft registration, crew names and contact details, as well as information on handling agents. This is just for your information though, as your account manager will deal with all the logistics and any special requests on your behalf.



4 CONFIRMATION AND
THE FINER DETAILS
FINISHING TOUCHES

Every one of our private aircraft charters can be tailored to the traveller, from bespoke catering and onboard entertainment through to cabin customisation.

Travellers can enjoy a meal from their favourite restaurant and toast their flight with the finest Champagne or just settle into a turned-down bed to enjoy an in-flight movie.

Just ask your personal account manager and we'll go the extra mile to make the journey special.



5 THE FLIGHT

As the date of departure approaches, your personal account manager will check all the details to ensure that everything is as it should be. They'll then be available throughout the journey to make sure that the trip runs smoothly.

MEET AND GREET

For extra reassurance at the airport, your account manager can arrange a meet-and-greet service. Available on departure, arrival or both, we can provide a friendly face to answer any questions and guide travellers through the terminal or to and from their ground transport.

REAL-TIME MONITORING

As soon as the flight takes off, your account manager will track it in real time and keep everyone up to speed on the ground to ensure a seamless arrival and onward journey.

QUICK REACTIONS

Plans change, meetings over-run and thunderstorms set in, but when the unexpected happens, our market-leading monitoring and proactive approach help us keep things moving. Your account manager will be available 24/7 during the trip to answer questions and make quick decisions to minimise disruption.



6 YOUR POST-FLIGHT FEEDBACK

HOW WAS THE TRIP?

Since 1990, Air Charter Service has built an excellent reputation for delivering seamless private charter solutions.

Our clients are located across the globe and range from senior business executives and high-net-worth individuals to governments and relief agencies. Our commitment to customer satisfaction is illustrated by the high level of repeat business and referrals we receive.

Every charter is unique and only by listening carefully to our clients can we maintain our exceptionally high standards. That's why, as part of our post-flight service programme, all charter flight times and details are reported back to you, and we ask for feedback on every aspect of the experience.

From the condition of the aircraft to the service en route, we'd like to know how the airline performed. We'll also ask about your personal account manager and the suitability of the aircraft they helped you choose.

That way, we can continue to exceed expectations and deliver a world-class travel experience time and time again.



EMPYREAN

THE WORLD'S FIRST TRULY GLOBAL PRIVATE JET CARD

Empyrean, Air Charter Service's unique pre-paid private jet card, offers regular travellers a flexible way to access thousands of private aircraft worldwide. Developed after years of research and development, it provides a range of benefits unsurpassed by anything of its kind on the private aviation market.



FREEDOM TO FLY ANYWHERE, ANY TIME

Empyrean gives you the ability to fly to and from anywhere in the world that is accessible by private jet. Our local knowledge, immense global buying power and ability to source aircraft in every market will ensure you get the best solution, no matter where you are or want to go.



COMPLETE FINANCIAL SECURITY

Depending on the account you choose, funds deposited are held in a separate, third-party bank account, providing assurance that your investment is 100% safe at all times.



FLEXIBILITY

With a range of accounts to choose from, the Empyrean card is designed to suit every individual holder's requirements. With Empyrean, you can choose whether to pay hourly rates or market prices and have complete control over the money you commit, with funds fully refundable and accessible at any time.



RANGE OF AIRCRAFT

From helicopters and private jets to airliners for larger groups, the Empyrean card lets you charter any type of aircraft, whether it's for business or leisure.



EASE OF BOOKING

The Empyrean card makes booking aircraft charters effortless: a simple one-line email is all it takes to confirm your private flight.



DEDICATED CONCIERGE

As an Empyrean card-holder, you'll have a dedicated concierge service on hand 24/7 to arrange the other elements of your journey, such as accommodation, transfers and even tickets for scheduled flights.



TRAVEL AND CONCIERGE

MAKING DREAM TRIPS A REALITY

To complement your private aircraft charter, take advantage of our dedicated travel and concierge service to complete your itinerary.

From five-star hotels to chic ski chalets, first class flights to luxury yachts, we'll arrange all the extras for a seamless trip.

And while you're away, we can line up everything from private gallery viewings and VIP opera tickets to unique dining experiences and front-row seats at sports events.

With a dedicated concierge managing every aspect of your trip, you can relax and enjoy every minute.

HERE'S JUST A SMALL SELECTION OF WHAT OUR CONCIERGE SERVICE CAN ARRANGE:

- Accommodation – hotels, private villas and chic chalets
- Ground transfers – pick-ups by private chauffeurs
- Dining – personal chefs, exclusive restaurants and wine tastings
- Events – front-row seats at sporting events, VIP theatre and opera tickets
- Experiences – spa days, ski lessons and luxury yacht charters
- Scheduled flights – business and first class flights to connect with your charter aircraft

TAILOR-MADE PRIVATE JET PACKAGES

UNLOCK THE WORLD'S MOST ENRICHING EXPERIENCES

Our private jet packages take luxury to another level, combining private travel with exclusive access to unforgettable experiences.

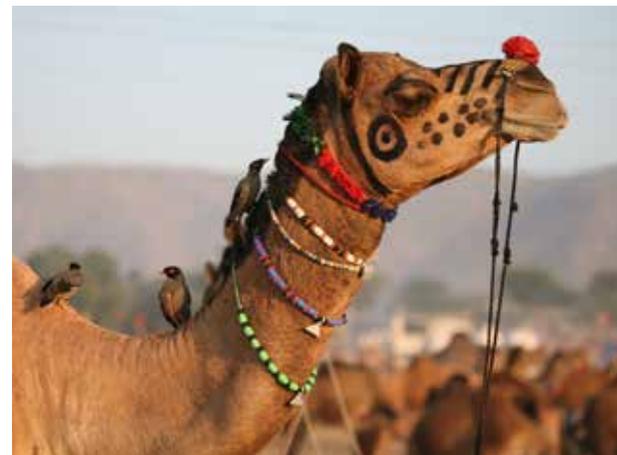
From romantic desert island escapes to luxury safaris and modern takes on the European grand tour, our tailor-made packages give travellers the flexibility to discover remote destinations or create bespoke itineraries not available on scheduled routes.

With personalised service throughout from a dedicated concierge, we'll tailor every detail of the trip, then work around the clock to ensure an effortless escape.



Exotic Indian adventure

- Private jet flights and private transfers throughout
- 11-night tour of Delhi, Jaipur, Jodhpur, Udaipur, Agra and Varanasi
- Tours of cities and historical sites, sunrise at the Taj Mahal and boat cruise



Cultural wonders of Venice and Montenegro

- Private jet flights and private transfers throughout
 - Three nights in a luxury suite in Venice
- Island-hopping, Rialto tour, private tour of the Doge's Palace, sunset boat trip, massage and private dinner
- Four nights at an exclusive five-star island resort in Montenegro
 - Vineyard tour and private boat cruise



Luxury in the Maldives

- Private jet flights and seaplane transfers
- Eight nights at a five-star retreat in a UNESCO Biosphere Reserve
- Two nights on board a luxury yacht, with two dives, cruises and spa treatments



Chic ski retreat

- Private jet flights direct to a mountain airport
- Seven nights in a luxurious ski-in, ski-out chalet
 - Private ski instructor
 - Personal chef, butler, chauffeur and massage therapist



Ultimate African adventure

- Private jet flights and private transfers throughout
- 14 nights in hotels, lodges and luxury camps
 - Private jeep and hot air balloon safaris
 - Private cooking class, helicopter tour and sunset cruise



ONBOARD COURIERS

Travelling on scheduled flights, onboard couriers provide the supervised international door-to-door delivery of sensitive, valuable or time-critical consignments.

So whether it's confidential documents, personal items or equipment for an event, we'll ensure that your shipment arrives safely and on time, anywhere in the world.

As part of a large international network, our couriers hold visas from all over the world, allowing them to fly anywhere at a moment's notice to meet the tightest delivery deadlines. And you can rest assured that your consignment's secure, with tracking available all the way.



AIRCRAFT SALES AND MARKETING

As the world's leading air charter brokerage, we're perfectly placed to help with the buying and selling of private aircraft, while our in-house experts offer industry-leading marketing services.

AIRCRAFT SALES

Combining decades of aviation expertise with up-to-the-minute market insight, our aircraft sales team offers a comprehensive service to ensure a seamless transaction and the best deal, for both private individuals and corporations.

CHARTER MARKETING

For aircraft owners and operators seeking to increase charter revenue, our marketing services are unparalleled in the industry, thanks to our excellent international connections.



TOURS AND ROADSHOWS

FLEXIBLE SOLUTIONS FOR WHEN THE SHOW MUST GO ON

Arranging private travel for tours can be highly complex, which is why we pride ourselves on providing flexible, tailored travel plans for even the most demanding of schedules and stars.

Whether you need fast-track airport transits, access to remote locations or the use of multiple tour planes, our team will find the best solution for your event.

And with a personal account manager available 24/7, last-minute changes and special requests can be dealt with effortlessly.

ROAD SHOWS

From election trails and trade delegations to corporate tours across countries or continents, we'll find the right aircraft for the job, so busy travellers can make the most of their time on board.

PROMOTIONAL TOURS

Taking A-listers to premieres, authors on book tours or sports teams to big games, we take care of everything from bespoke in-flight catering to VIP airport access.

MUSIC TOURS

Whether you're planning a year-long international tour or need to get crew and equipment to somewhere far-flung, we'll help co-ordinate even the most complex of plans. And with a huge range of aircraft on offer, we can source anything from luxury airliners for relaxing en route to agile jets for short hops.

THE COOLEST TOUR BUS EVER

In 2016, we helped Iron Maiden pull off their Book of Souls World Tour – one of the most complicated ever attempted. With lead singer Bruce Dickinson at the controls of a fully customised Boeing 747, the band crossed six continents to play 76 shows over five months. Team members from across the globe were drafted in to co-ordinate an unprecedented array of complex arrangements to make sure the tour ran smoothly from start to finish.



PET TRAVEL

TRAVELLING WITH FOUR-LEGGED FRIENDS

When it comes to travelling with a pet, chartering a private aircraft is a stress-free, comfortable option for both animal and owner.

Unlike commercial airlines, where pets are consigned to crates and kept in the hold, we work with experienced private operators who allow animals in the cabin with their owner.

Chartering also means less time at the airport, and private terminals are quieter and less stressful for both the passenger and their pet.

Once on board, pets can enjoy their favourite food, and we can even arrange treats and toys to help them relax en route.

Since each country has its own rules and regulations for pet travel, we work closely with agencies around the world to make it as simple and transparent as possible. Your personal account manager will be on hand throughout to guide you through the process though.



MEDICAL EVACUATIONS

HELPING THOSE IN NEED - FAST

With nearly three decades of experience in arranging medical evacuations worldwide, we're able to find suitable aircraft within tight timeframes for even the most difficult emergency situations.

Globally, we have access to a large range of specially adapted aircraft for carrying patients and relatives alongside specialist medical personnel.

THIS INCLUDES:

- Light, mid-size and heavy jets fitted with full intensive care facilities
- Adapted aircraft, suitable for minor injury patients required to lie flat or fly at a designated air pressure
- Aircraft with cargo doors or modified ramps to load stretchers
- Helicopter transfers to and from private aircraft



EMERGENCY RESPONSE

DEALING WITH CRISIS SITUATIONS AROUND THE WORLD

With thousands of successful international emergency response charters behind us, we're prepared to act quickly and effectively to arrange safe flights in the most complex of crises.

Whether it's assisting after a natural disaster, repatriating travellers from hostile or remote regions, or working around unusual weather events, we're available 24/7 to provide practical solutions for operations of all types and sizes.

Past missions include evacuating tourists after the 2004 tsunami, flying government officials home from Libya in 2011, and arranging a complex itinerary to return a group of senior executives to London in 2010, when a volcanic ash cloud closed European air space.

ABOUT AIR CHARTER SERVICE

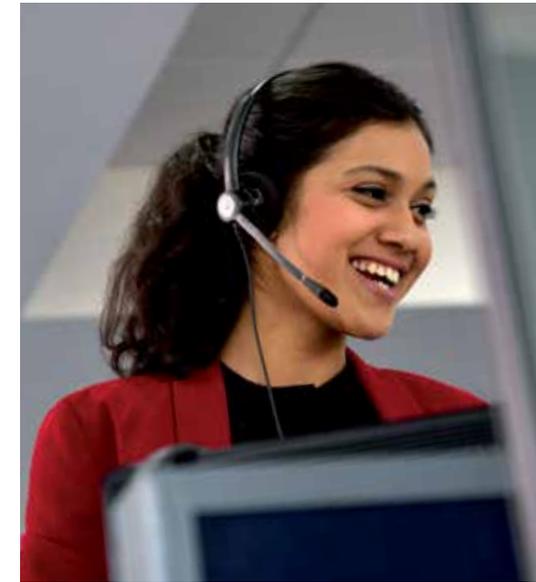
A LEADING GLOBAL PROVIDER

Air Charter Service is a truly global organisation, providing the experience and security of a multinational company, coupled with the highest levels of personal service and local knowledge.

Our team of over 450 aviation experts, located in a network of offices across six continents, arranges more than 15,000 contracts a year and generates annual revenues of nearly \$630 million.

Our global reach gives you access to over 50,000 aircraft, while our combination of local market knowledge and international buying power means that we offer the most efficient and bespoke air charter solutions in the world.

Our aim is always to exceed even the highest expectations, enabling passengers to travel in style and comfort, with complete peace of mind.



OUR GLOBAL NETWORK

CONTACT YOUR LOCAL OFFICE TODAY

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 CHICAGO**
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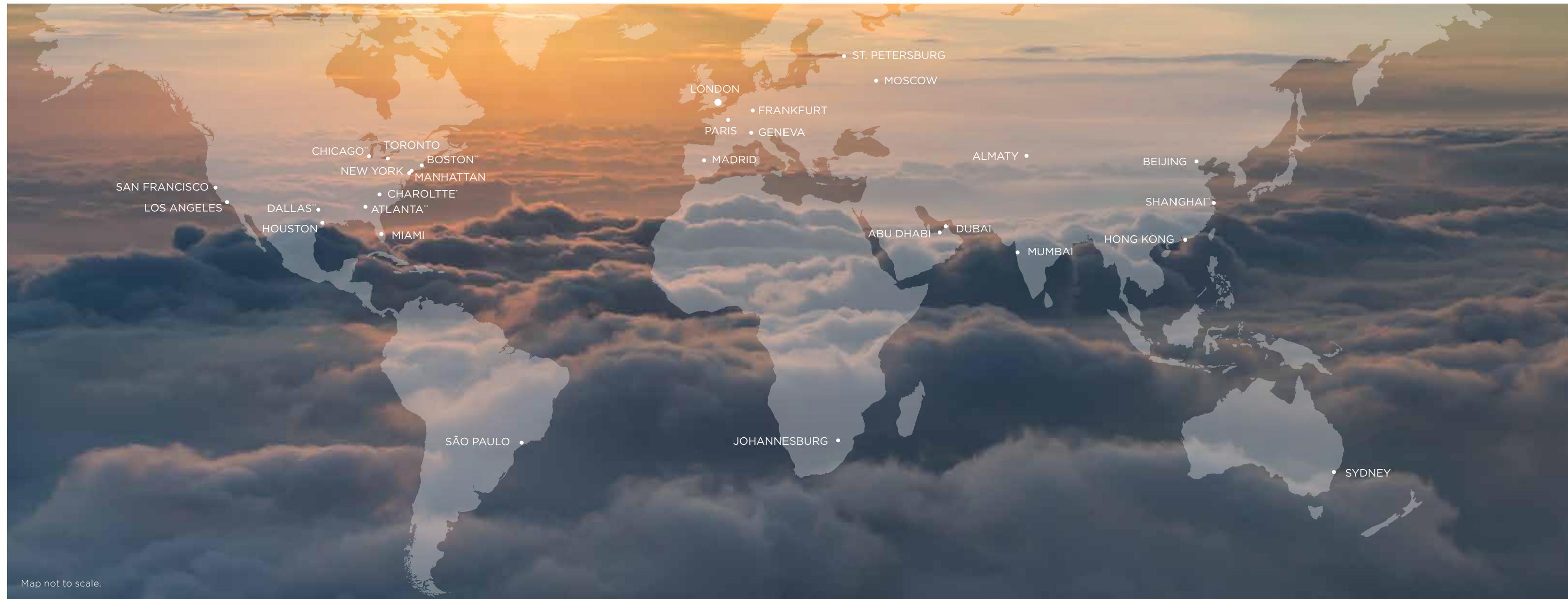
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Map not to scale.



AIR CHARTER SERVICE
'Delivering service beyond expectations'